

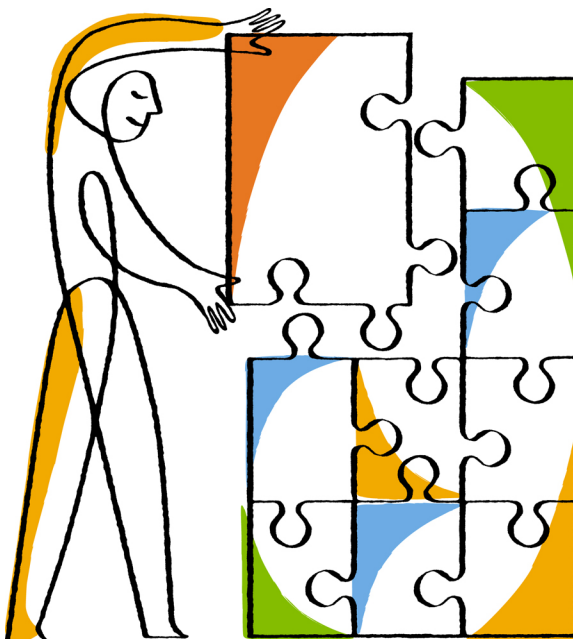


Release Candidate Documentation - Contents Subject To Change

OnCommand[®] System Manager 2.2.0.1

Release Notes

For Data ONTAP operating in 7-Mode



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System Manager 2.2.0.1 Release Notes

The release notes describe the changes, new features, enhancements, and fixed and known issues in this release of System Manager.

Understanding System Manager

System Manager is a graphical management interface that enables you to manage storage systems and storage objects (such as disks, volumes, and aggregates) and perform common management tasks related to storage systems from a web browser.

You can use System Manager to manage storage systems running the following versions of Data ONTAP operating in 7-Mode:

- Data ONTAP 7.3.7
- Data ONTAP 8.0.4 and 8.0.5
- Data ONTAP 8.1.2
- Data ONTAP 8.1.3
- Data ONTAP 8.2

Note: In the Data ONTAP 8.x operating in 7-Mode product name, the term *7-Mode* signifies that the 8.x release operates in the same way as the prior Data ONTAP 7.1, 7.2, and 7.3 release families.

You can also use System Manager to manage V-Series systems.

System Manager enables you to perform many common tasks such as the following:

- Configure and manage storage objects, such as disks, aggregates, volumes, qtrees, and quotas.
- Configure protocols, such as CIFS and NFS, and provision file sharing.
- Configure protocols such as FC and iSCSI for block access.
- Verify and configure network configuration settings in the storage systems.
- Create vFiler units and configure CIFS.
- Set up and manage SnapMirror relationships and SnapVault relationships.
- Manage HA configurations and perform takeover and giveback operations.

Note: System Manager replaces FilerView as the tool to manage storage systems running Data ONTAP 8.1 or later.

License requirements

System Manager is an unlicensed application and is free to download, install, and use. However, you require software licenses to enable certain services and features on your storage system, such as protocols and SnapMirror.

Many of the software licenses that you require for your storage system services and features are installed on the storage system at the factory.

Note: For HA pairs, you should install feature licenses on both the systems.

System requirements for System Manager

You must ensure that you have the required host system configuration, operating system, and browser to run the System Manager software. You must also have the necessary administrative privileges to access the software.

Your host system must meet the following minimum requirements:

- Pentium x86 processor
- 1 GB RAM
- 1 GB video display RAM
- 1 GB free disk space

If you are upgrading from an earlier version, you might require additional disk space for the existing log files.

- Wireless or Ethernet connection to the network
- A 32-bit or 64-bit Windows or Linux operating system
- Adobe Flash Player 11.0 or later
- 32-bit or 64-bit Oracle Java Runtime Environment (JRE) 7
 - Installing 32-bit or 64-bit JRE depends on the operating system. If you have a 32-bit Windows or Linux operating system, 32-bit JRE must be installed. Similarly, if you have a 64-bit Windows or Linux operating system, 64-bit JRE must be installed.
 - You can install 32-bit or 64-bit Oracle Java Runtime Environment (JRE) 7 from www.java.com/en/download/manual.jsp.

Your Windows system must be running one of the following:

- Windows XP
- Windows Vista
- Windows 7
- Windows 8
- Windows Server 2003
- Windows Server 2008

- Windows Server 2012

Your Linux system must be running one of the following:

- Red Hat Enterprise Linux 5 or 6
- SUSE Linux Enterprise Server 11

Your Linux system must have a graphical desktop environment, such as GNOME or KDE, installed.

Your web browser must be one of the following:

- Internet Explorer 8.0 or 9.0 (for Windows)
- Internet Explorer 10.0 in compatibility mode (for Windows)
- Mozilla Firefox 15, 16, 17, and 18 (for both Windows and Linux)
- Google Chrome 23 or 24 (for Windows)

Note: You can run either a 32-bit browser or a 64-bit browser on a 64-bit operating system.

You should be aware of the following information:

- You should use a resolution of 1280 x 1024 pixels for optimal viewing.

Note: You must ensure that the screen width does not exceed 2000 pixels.

- You must ensure that the web browser is not in offline mode.

Your storage systems must be running any of the following versions of Data ONTAP operating in 7-Mode:

- Data ONTAP 7.3.7
- Data ONTAP 8.0.4 and 8.0.5
- Data ONTAP 8.1.2
- Data ONTAP 8.1.3
- Data ONTAP 8.2

Note: For storage systems running Data ONTAP 8.2 operating in 7-Mode, you must enable HTTP by using the `httpd.admin.ssl.enable` option.

For the latest information about currently supported systems, see the Interoperability Matrix.

Related information

[Interoperability Matrix: support.netapp.com/NOW/products/interoperability](http://support.netapp.com/NOW/products/interoperability)

New features and enhancements

This release of System Manager includes new features such as support for SnapVault management and Flash Cache management, and enhancements to existing features such as aggregates and licensing.

SnapVault management

You can create, display, and manage SnapVault relationships by using System Manager.

Note: This feature is available for all supported versions of Data ONTAP operating in 7-Mode.

Flash Cache management

You can enable or disable the Flash Cache module installed on a storage system by using System Manager. You can also view the read workload statistics.

Support for aggregates changes

You can create and manage aggregates based on size classification of disks. You can select appropriate disks when creating a new aggregate or when adding disks to an existing aggregate if the disks are of different size. System Manager does not select any disk by default.

Fixed issues

Some of the known issues in previous releases of System Manager are fixed in this release.

Add Disk to Aggregate dialog box does not display spare BSAS disks

When you click **Add Disks** or click **Mirror** in the Aggregate window, the dialog box does not display the spare BSAS disks. This occurs when options `rpm.fcal.enable` is set to off.

Cannot upgrade System Manager on Red Hat Enterprise Linux 5.6 in case of a partial installation

You cannot upgrade to System Manager on a Red Hat Enterprise Linux 5.6 operating system. The upgrade fails with the following error message: `rm: cannot remove file name: No such file or directory`. This issue occurs only during a failed or partial installation of the earlier version of System Manager.

Incorrect warning message displayed while reconfiguring CIFS

When you reconfigure CIFS on storage systems running Data ONTAP 8.1.2 operating in 7-Mode from the CIFS Setup wizard, an incorrect warning message that all existing user-created CIFS shares and home directories will be deleted is displayed. You can safely ignore the warning message and proceed with the setup.

FC/FCoE adapter might go offline after you modify the adapter speed

When you modify the FC/FCoE adapter speed, System Manager takes the adapter offline, modifies the speed, and brings the adapter online. However, if you specify an unavailable adapter speed, the operation fails and the adapter remains offline.

Security vulnerabilities in System Manager

Some potential security vulnerabilities, which could be misused for cross-site scripting were fixed in this release of System Manager.

Known issues and limitations in System Manager

You should be aware of the known issues, limitations, and workarounds for each of the System Manager features so that you can use the product more effectively.

For more information about an individual bug, see the bug ID in Bugs Online on the NetApp Support Site.

Note: Currently Bugs Online does not display fixed-in version information for System Manager.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](http://support.netapp.com/NOW/cgi-bin/bol)

Upgrade or installation issues

You should familiarize yourself with the upgrade or installation issues in this release.

System Manager installation fails with an error message

While installing System Manager on Windows, the installation fails with the following error message: `Error opening file for writing`. This issue occurs because the Jetty web server and browsers take a long time to shut down and do not allow you to delete the files because they are locked.

Workaround

Close the browsers manually and ensure that the Jetty web server is also terminated before performing the installation.

Cannot access System Manager

You cannot access System Manager and the files are not copied to the installation folder by the installer even when the installation is successful. This issue occurs because the folder where System Manager is installed does not have write permission.

Workaround

Ensure that the installation folder has write permission.

Licensing issues

You should familiarize yourself with the issues related to the licensing feature in this release.

Cannot display the license grace period

For storage system running Data ONTAP 8.2 operating in 7-Mode, System Manager does not display the license grace period.

Workaround

Use the command-line interface to view the license grace period.

Storage resource management issues

You should familiarize yourself with the storage resource management issues in this release.

SSD disks cannot be added as cache disks from the Disks window

System Manager does not allow you to add SSD disks to an aggregate as cache disks from the Disks window.

Workaround

Use the Edit Aggregate dialog box in the Aggregate window to add SSD disks as cache disks.

System Manager does not perform disk size validation during RAID4 to RAID-DP conversion

In the Edit Aggregate dialog box, when you change the RAID type of an aggregate from RAID4 to RAID-DP, Data ONTAP selects an appropriate disk for the dual-parity disk in a RAID group. However, System Manager does not perform any disk size validation when you change the RAID type.

Workaround

None.

Spare disk is downsized if the parity disk of a SyncMirror pool is smaller than the spare disk

When you replace a disk in a SyncMirror pool by using the Edit Aggregate dialog box, no warning message is displayed if you select a spare disk that is larger in size than any of the parity disks within the RAID group.

You must be aware of this scenario because this can result in the permanent downsizing of the spare disk to the largest existing parity disk size.

Workaround

None.

Delay in populating the Flash Cache read workload graph

If you disable a Flash Cache module from a management tab in the System Manager application and then enable it from the same management tab, the Flash Cache Read Workload graph is populated only after (approximately) two minutes.

Workaround

None.

Storage Configuration wizard does not validate disk sizes

For storage systems running Data ONTAP operating in 7-Mode, the Storage Configuration wizard does not validate the disk sizes when creating an aggregate.

While creating aggregates, the Storage Configuration wizard selects disks of mixed sizes if the storage system contains disks of different sizes. It is a best practice to create aggregates with disks of same size. You cannot use System Manager to add disks to aggregates with mixed disk sizes.

Workaround

None.

Cloning a LUN fails if the containing volume is created during the LUN creation operation

The LUN clone operation fails if you have created the LUN-containing volume during LUN creation in storage systems running Data ONTAP 8.1 operating in 7-Mode. The volume does not have sufficient space to accommodate the LUN clone and the LUN clone operation fails.

Workaround

Increase the size of the volume so that it can accommodate the size of the LUN clone that you create.

System Manager does not display online LUNs in an initiator group

If there are LUNs mapped to an initiator group, the LUNs are listed based on the initiators mapped to them. If an initiator is not present, System Manager cannot determine the online LUNs in the initiator group.

Workaround

None.

Cannot create qtrees on volumes that are owned by a vFiler unit

By using System Manager, you cannot create qtrees on volumes that are owned by a vFiler unit.

Workaround

None.

Incorrect number of spare disks displayed in the dashboard

The number of available spare disks displayed in the Disks section of the dashboard does not include zeroing disks. System Manager does not count zeroing disks as a spare disk.

Workaround

None.

Change in SSD RAID group size is not displayed for Data ONTAP 8.2

For storage systems running Data ONTAP 8.2, the SSD RAID group size is different from the HDD RAID group size. The Create Aggregate wizard and the Edit Aggregate dialog box do not display any change in the SSD RAID group size for storage systems running Data ONTAP 8.2.

The default size for SSD RAID group is 23. You must be aware of this information because adding more than 23 SSD disks might cause create or edit aggregate operations to fail.

Workaround

None.

Mixed RAID types are not supported

You cannot combine disks of different RAID types when creating an aggregate by using System Manager.

Workaround

None.

Incorrect spare disk count reported while mirroring aggregates with disks of different checksum types

While mirroring aggregates, an incorrect spare disk count is reported if the checksum types of the spare disks are different. As a result, the minimum number of hot spare disks is not maintained in the storage system.

Workaround

Ensure that the storage system contains the minimum number of hot spare disks of each checksum type.

Aggregates are created by selecting disks from the same carrier without a warning message

When you create aggregates for DS4486 shelves, System Manager might select disks from the same carrier without displaying a warning message.

It is a best practice to create aggregates by selecting disks from different carriers.

Workaround

Manually select the disks from the Disks page to create the aggregates.

Cannot create an aggregate from the Disks page for Data ONTAP-v storage systems

System Manager does not allow you to create an aggregate with RAID0 option from the Disks page, although the Data ONTAP-v storage system is configured for RAID0.

Workaround

Create the aggregate from the Aggregates page.

FCAL disks are incorrectly displayed as SAS disks

In the Create Aggregate wizard, when you try to select disks for the aggregate, System Manager incorrectly displays FCAL disks as SAS disks.

Workaround

None.

For more information, see Bug ID 672624 in the Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](http://support.netapp.com/NOW/cgi-bin/bol)

HA pairs issues

You should familiarize yourself with issues related to HA pairs in this release.

Cannot specify the management IP address of the partner when adding an HA pair

When adding an HA pair, System Manager automatically discovers the IP address of the partner node and adds it. Management of the partner node might fail if the automatically discovered IP address is not a management IP address.

Workaround

Specify the management IP address of the partner against the fully qualified domain name in the `hosts` file of the system in which you have installed System Manager.

For more information, see Bug ID 547278 in Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](http://support.netapp.com/NOW/cgi-bin/bol)

System Manager cannot detect storage systems failure during giveback

If a storage system fails during a giveback operation, System Manager does not detect it.

Workaround

None.

Networking issues

You should familiarize yourself with the networking issues in this release.

Networking limitations

You should be aware of certain networking limitations when you use System Manager.

In System Manager, you cannot perform the following network configurations:

- Change the configuration settings if the interfaces or routes that are configured in the active configuration are missing from the `/etc/rc` file.
- Delete a virtual LAN (VLAN).
- Delete an interface group.
- Add or remove trunks from an interface group.
- Edit the configuration for the interface that System Manager uses to manage the system.

If the order of the `/etc/rc` file structure is modified, System Manager displays a failure message. For more information about the `/etc/rc` file structure, see the *OnCommand System Manager Help For 7-Mode*.

Network configuration checker does not verify all mismatches

The network configuration checker tool in System Manager compares the active and persistent configuration values and the command sequence of some network configuration settings in the `/etc/rc` file. However, the network configuration checker tool does not verify all the parameters of the `ifconfig` command.

Only the following System Manager induced mismatches and errors are verified:

- `ifconfig` status
- `ifconfig` media type
- Truncation of characters in the `/etc/rc` and `/etc/hosts` files

For example, consider the command `ifconfig e0a hostname -e0a mediatype ato flocontrol full netmask 255.255.0.0 mtusize 1500`. In this example, the character “w” is missing in the `flow control` option and “u” is missing in the value `auto` for the `media type` option. The network configuration checker tool detects this statement as a mismatched entry.

The tool detects corruption in the network commands, such as `ifconfig`, `ifgrp`, `route`, and `vlan`, and their corresponding arguments. However, if the corruption is in the argument values of the commands, the tool does not detect the corruption.

For more information, see Bug ID 690581 in Bugs Online.

Related information

Bugs Online: support.netapp.com/NOW/cgi-bin/bol

Stale entries in the `/etc/rc` file and `/etc/hosts` file corrupt configuration settings

Stale entries in the `/etc/rc` file or the `/etc/hosts` file cause misconfigurations. The Network configuration checker does not detect these stale entries that corrupt the configuration settings of the storage system on reboot.

Workaround

Use the command-line interface to remove the stale entries from the files.

For more information, see Bug ID 642024 in Bugs Online.

Related information

Bugs Online: support.netapp.com/NOW/cgi-bin/bol

Network interface status mismatch is not detected

If there is a mismatch in the network interface status between the `/etc/rc` file and the active configuration settings of storage systems running Data ONTAP 7.3.x, the Network Configuration Checker might not detect these configuration changes on the storage systems.

Workaround

None.

For more information, see Bug ID 644225 in Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](https://support.netapp.com/NOW/cgi-bin/bol)

Cannot edit configuration settings for high-availability configurations

If there are errors in the high-availability configuration, System Manager disables the network configuration. You cannot edit the configuration settings because System Manager interprets the node to be in a taken over state.

Workaround

Use the command-line interface to correct the configuration errors in the HA pair.

For more information, see Bug ID 647748 in Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](https://support.netapp.com/NOW/cgi-bin/bol)

Cannot change the HA pair mode

When you change the HA pair mode to Standby or Dedicated, the primary IP address and partner interface details are not deleted for the respective modes, and the HA pair continues to operate in the previous mode.

Workaround

Delete the IP address and partner interface details manually from the Edit Network Interfaces dialog box.

For more information, see Bug ID 643428 in Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](https://support.netapp.com/NOW/cgi-bin/bol)

Configuring network interfaces with static subnet routes generates false alarms

The Network Configuration Checker generates a false alarm when the network interfaces are configured using static subnet routes.

Following are some examples of the command syntax that are valid and invalid.

For example, if you enter the IPv4 command as `route add inet net 192.168.3.0/24 192.168.1.1 1`, a false alarm is generated as the command is invalid.

If you enter the same command using one of the following syntaxes, a false alarm is not generated as the command is valid:

- `route add inet net 192.168.3.0&255.255.255.0 192.168.1.1 1`
- `route add inet net 192.168.3.0 prefix 255.255.255.0 192.168.1.1 1`
- `route add inet net 192.168.3.0 netmask 255.255.255.0 192.168.1.1 1`

Similarly, if you enter the `inet6` command as `route add inet6 net 9ffe::/64 6ffe::1 1`, a false alarm is generated as the command is invalid. If you enter the same using this syntax, `route add inet6 net 9ffe:: prefix 64 6ffe::1 1`, false alarms are not generated.

Workaround

Remove the slash (/) while specifying the subnet routes in the command.

For more information, see Bug ID 647773 in Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](https://support.netapp.com/NOW/cgi-bin/bol)

Disabling dynamic DNS updates generates false alarms

The Network Configuration Checker generates a false alarm when dynamic DNS updates are disabled for IP addresses.

Workaround

Prefix the IP address with `no_ddns`, as follows:

- `ifconfig e0a no_ddns host_name -e0a`
- `ifconfig e0a alias no_ddns IP_address`

Cannot make configuration changes when the high-availability pair is in takeover mode

When a node is in takeover mode and if you disable the Vif, any configuration change you make is not updated in the `/etc/rc` file and the status of the Vif is still disabled.

System Manager does not display the status of the local network interface and its partner interface. Therefore, when a partner interface is down and the local network interface takes over and serves data, the status of the local network interface is `enabled-partner up`. If you attempt to disable the local network interface status, the status on the system changes, but System Manager still displays the network interface status as `enabled`. Therefore, you cannot enable the status of the local network interface.

Workaround

Use the command-line interface to enable the Vif.

For more information, see Bug ID 604739 in Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](http://support.netapp.com/NOW/cgi-bin/bol)

Updating the `/etc/rc` file simultaneously changes the command sequence in the file

If the `/etc/rc` file is simultaneously updated using more than one method such as the command-line interface as well as an external interface, and if the changes are made to the configuration settings using System Manager, the sequence of commands in the `/etc/rc` file is modified.

Workaround

None.

Modifying configuration settings when the Network Interfaces page is open introduces stale entries

If the active configuration settings of the storage system are modified when the Network Interfaces page is open, System Manager does not refresh the page automatically, and stale entries are written to the `/etc/rc` file.

Workaround

None.

System Manager operations might fail due to network issues

If System Manager is running on a network that has latency issues, data packets might be dropped and System Manager operations might fail.

Workaround

Refresh your browser and try the operation again.

For more information, see Bug ID 484647 in Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](https://support.netapp.com/NOW/cgi-bin/bol)

Network Interface page stops responding if the /etc/rc file does not contain standard characters

If the /etc/rc file contains nonstandard characters that have an ASCII value greater than 127, the Network Interface page stops responding.

Workaround

None.

For more information, see Bug ID 684875 in Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](https://support.netapp.com/NOW/cgi-bin/bol)

Active operations are disabled if the /etc/hosts file contains multiple aliases

System Manager does not support host entries with multiple aliases in the /etc/hosts file. In such cases, active operations are disabled from System Manager.

Workaround

Edit the contents of the /etc/hosts file from the text editor that is displayed.

For more information, see Bug ID 644629 in Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](https://support.netapp.com/NOW/cgi-bin/bol)

Network interface configuration using multiple commands generates a false alarm

The Network Configuration Checker generates a false alarm when you configure network interfaces using multiple commands from the command-line interface.

For example, if you execute commands `ifconfig 0a `hostname` -0a mtusize 9000` and `ifconfig 0a down` separately, the Network Configuration Checker generates false alarms. If you execute the commands by including the configuration settings within a single command such as `ifconfig 0a `hostname` -0a mtusize 9000 down`, false alarms are not generated.

Workaround

Use the command-line interface to configure the `/etc/rc` file to include all the configuration settings within a single command.

For more information, see Bug ID 638359 in Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](http://support.netapp.com/NOW/cgi-bin/bol)

File access protocol issues

If your storage systems provide CIFS or NFS client services, you should familiarize yourself with the file access protocol issues in this release.

Inconsistent behavior while associating ACLs for shares with non-Unicode share name

For storage systems running Data ONTAP 8.0 or earlier, System Manager behaves inconsistently if you try to edit the share permissions for a share name that contains a non-Unicode character. Sometimes, ACLs are not associated with the share.

Workaround

Edit the share permissions by entering the following command from the command-line interface:

```
cifs access share_name {user|group} rights
```

Multiple NFS clients are displayed for an export with a single IPv6 client address

The Exports window in System Manager displays multiple NFS clients even though the volume has only one IPv6 client address.

The issue occurs when an administration host IPv6 address is not enclosed in square brackets ([]) in the 7-Mode setup command. System Manager displays eight NFS clients for the eight octet IPv6 address for new volumes if the IP address is not enclosed in brackets.

Workaround

Ensure that you enclose the administration host IP address in brackets if the address is in IPv6 format in the `/etc/exports` file.

Data protection issues

If you are using the SnapMirror feature or the vault feature, you should familiarize yourself with the data protection issues in this release.

Reverse resynchronization fails when a SnapMirror relationship is created using the system IP address

If you create a SnapMirror relationship using the source system's IP address instead of the system name, reverse resynchronization from the destination system fails. The issue occurs because System Manager cannot process the IP address of the system.

Workaround

Ensure that you perform the reverse resynchronization operation only from the source system.

For more information, see Bug ID 685246 in Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](https://support.netapp.com/NOW/cgi-bin/bol)

New destination volume is created for a SnapVault relationship without verifying the eligibility of the source volume or qtree

While creating a SnapVault relationship, System Manager does not verify if the source volume or qtree is eligible for a SnapVault relationship and creates a new destination volume. However, the SnapVault relationship creation fails.

A source volume is not eligible for a SnapVault relationship if it contains LUNs or if it is already a destination in a SnapVault relationship.

System Manager does not display a warning message when a source volume that is already in a SnapVault relationship is used to create a new destination volume.

Workaround

Use the new destination volume to establish another SnapVault relationship, or delete it.

Cannot create a SnapVault relationship if the source volume contains LUNs

When you create a SnapVault relationship between a source volume containing LUNs and a destination qtree, System Manager does not detect the presence of LUNs and the creation fails.

Workaround

Ensure that the source volume from which you want to back up data does not contain LUNs.

Cannot set the tries value while creating a SnapVault schedule

For storage systems running Data ONTAP versions 8.0 through 8.0.3, 8.1, and 8.1.1, although you can create a SnapVault schedule, you cannot set the tries value to change the number of attempts to create a Snapshot copy.

Workaround

None.

Cannot create a transfer schedule by setting the SnapLock retention period on non-SnapLock volumes

For storage systems running Data ONTAP 8.1 operating in 7-Mode, when you create a SnapVault transfer schedule by setting the SnapLock retention period for a non SnapLock volume, the schedule creation fails.

Workaround

Ensure that you set the SnapLock retention period only on SnapLock volumes.

SnapVault schedule creation fails while modifying the tries value

For storage system running Data ONTAP 8.0 through 8.0.3, 8.1, and 8.1.1, if you modify the tries value (number of attempts to create a Snapshot copy) when you create or modify a SnapVault schedule, the schedule creation fails.

Workaround

None.

Cannot release a SnapVault relationship due to configuration mismatches

If there are configuration mismatches in a SnapVault relationship, releasing the SnapVault relationship from the source system or destination system fails.

Workaround

Use the `snapvault -destinations` command to determine if the destination system can be released.

Cannot reset throttle to a default value after modifying it

If you do not set the throttle value while creating a SnapVault relationship, the default value of 4 TBps is set. If you change this default throttle value, you cannot reset it to its default value; however, you can set a value between 0 through 2 TBps.

If you modify the configuration settings of this SnapVault relationship, such as the tries value, the throttle value is reset to an unlimited bandwidth without any warning message.

Workaround

None.

Cannot modify SnapLock retention periods simultaneously

In the Edit Volume dialog box, if you modify the maximum, minimum, and default SnapLock retention periods simultaneously, setting these values might fail.

Workaround

Set one SnapLock retention period at a time.

Browser issues

You should familiarize yourself with the browser issues in this release of System Manager.

Browser memory leak occurs if the application is run for more than a day

System Manager experiences browser memory leaks if the application is continuously running for more than a day. The background panes of the application are not displayed correctly and appear black. However, the active window is displayed correctly.

Workaround

Close and reopen the browser to correctly display all the windows in System Manager.

Graphs in Dashboard Window are not displayed on Chrome browser when you select a node in an HA pair

The graphs in the Dashboard window are not displayed when you select a node in an HA pair from the left navigation pane. This issue occurs only in the Google Chrome browser running on Windows 7 and Windows 8 platforms.

Workaround

To display graphs in the Dashboard window, switch between tabs or browser windows. The graphs are loaded successfully.

Unresponsive script error in System Manager

System Manager displays an unresponsive script error when the response time exceeds the browser timeout value. System Manager displays this error when large amount of data is searched and loaded, and the error is displayed because of a browser limitation.

Workaround

Click **Continue** and wait for the browser to load.

Cannot detect built-in Flash Player in Internet Explorer 10.0

System Manager provides support for Internet Explorer 10.0 in compatibility mode. However, System Manager cannot detect the built-in Flash Player in Internet Explorer 10.0.

Adobe Flash Player 11.0 or later must be installed on your host system to monitor the health and performance of storage systems by using the Dashboard window.

If you are using Internet Explorer 10.0 in compatibility mode as your browser and when you open the Dashboard window, System Manager prompts you to install the Flash Player if it is not installed already. When you try to install the Flash Player, System Manager displays an error message specifying that the Flash Player is already installed.

Workaround

None.

Error reported if volume language is not UTF-8 compliant

While creating shares, when you browse for folders or files, an error is reported if the folders or files contain special characters (such as umlaut).

The XML errors are specific to browsers. Internet Explorer displays an XML parse error. Mozilla Firefox and Google Chrome cannot display the special characters and display other errors.

Workaround

Use the command-line interface and change the volume language from *lang_name* to *lang_name.UTF-8*. For example, if the volume language setting is German (de), change the language settings to de.UTF-8.

For more information, see Bug ID 607172 in Bugs Online.

Related information

Bugs Online: support.netapp.com/NOW/cgi-bin/bol

Error reported if user comments are not UTF-8 compliant

When System Manager is opened in Internet Explorer version 8 or 9, and if user comments contain special characters (such as umlaut), an XML parse error is reported.

Workaround

Ensure that the comments entered are UTF-8 compliant.

For more information, see Bug ID 596537 in Bugs Online.

Related information

Bugs Online: support.netapp.com/NOW/cgi-bin/bol

Cannot launch System Manager

If the file path of the browser that is used to launch System Manager is incorrectly specified in the configuration file, when you try to launch System Manager an error message is displayed requesting you to verify the browser path.

Workaround for Windows

Perform the following steps to modify the browser path:

1. Navigate to the user preference directory that contains the System Manager configuration file:
 - For systems running Windows Vista or later, navigate to c:\Users\user_name\NetApp\SystemManager
 - For systems running Windows XP, navigate to c:\Documents and Settings\user_name\NetApp\SystemManager
2. Open the SystemManager.config file in a text editor and modify the browser path specified in the <browser> </browser> tag.

Workaround for Linux

Perform the following steps to modify the browser path:

1. Navigate to `/root/NetApp/SystemManager/` that contains the System Manager configuration file.
2. Open the `SystemManager.config` file in a text editor and modify the browser path specified in the `<browser> </browser>` tag.

Other issues

There are certain issues you should be aware of when you use System Manager.

Incorrect LDAP client configuration can cause SecD to abort

System Manager allows you to create an LDAP client configuration by specifying the Active Directory domain name. However, if you do not specify the IP address of the preferred Active Directory server or you specify an incorrect IP address, the LDAP client configuration becomes invalid, causing SecD to abort and go into a restart loop.

System Manager does not display any warning message when you create an invalid LDAP client configuration.

Workaround

Use the command-line interface to delete the LDAP client configuration that contains the entry with an invalid IP address or no IP address. Additionally, provide the correct IP address for the preferred Active Directory server when creating the LDAP client configuration along with the Active Directory domain name.

Cannot launch System Manager on Windows systems

When you try to launch System Manager on Windows systems, the application does not open and the following error message is displayed: `Error while starting Jetty`
`java.net.SocketException: denied: listen.`

Workaround

Add the following values for a new Windows environment variable in the Advanced tab of the System Properties window:

Variable name: **`_JAVA_OPTIONS`**

Variable value: **`-Djava.net.preferIPv4Stack=true`**

Cannot display a job schedule that contains special characters

When you create a new job schedule with a name that includes the special characters the ampersand (&), less than symbol (<), and greater than symbol (>) from the command-line interface, System Manager does not display this schedule in the Schedules window.

Workaround

None.

System Manager does not automatically display changes made to storage objects from the command-line interface

If you modify a storage object from the command-line interface and if the storage object is also managed by the System Manager application, although the storage object is added to System Manager, the changes are not displayed in the application.

For example, in a volume that is added to System Manager, if you enable deduplication on the volume from the command-line interface, System Manager does not reflect these changes until you manually refresh the Volume page.

Workaround

Manually refresh the System Manager application page.

Home page information is not refreshed when SNMP service is down

The information in the Home page in System Manager is refreshed through SNMP. However, if the SNMP service is down or if an SNMP community is not configured, then System Manager does not refresh the list of storage systems in the Home page.

Workaround

You must add the storage system again.

System Manager is inaccessible over VPN

On a machine that has Java 7 and is running Windows 7 or Windows Server 2008, when you access System Manager through a virtual private network (VPN) connection, the following error message is displayed: `Permission denied: connect.`

Workaround

Install the hotfix from the Microsoft website at: support.microsoft.com/kb/2750841.

For more information, see Bug ID 626839 in Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](http://support.netapp.com/NOW/cgi-bin/bol)

AutoSupport email address cannot be deleted if there is only one entry

If there is only one email address specified as the AutoSupport message recipient in the Edit AutoSupport Settings window, you cannot delete the entry through System Manager. Although the delete operation appears to be completed successfully, the email address is not deleted.

Workaround

Use the command-line interface to delete the email address.

Cannot delete a client from Exports window in System Manager

While deleting a client from the Exports window, the following error message is displayed: Data ONTAP API Failed :Error no valid name found with exports-hostname-info.

Workaround

In the Edit Export Rule window, select the client and click **Delete**.

For more information, see Bug ID 648612 in Bugs Online.

Related information

[Bugs Online: support.netapp.com/NOW/cgi-bin/bol](http://support.netapp.com/NOW/cgi-bin/bol)

System Manager does not reflect the storage system time if Daylight Savings Time is activated

When viewing events, jobs, system health, license and so on, in the respective pages in System Manager, the **Time Stamp** field might show a time difference of one hour from the storage system time. This occurs if Daylight Savings Time is activated.

Workaround

None.

Incorrect Snapshot copy timestamp displayed if daylight saving time is activated

If you are viewing Snapshot copies in System Manager when daylight saving time (DST) is activated in the storage system, an incorrect timestamp is displayed for the Snapshot copies.

Workaround

None.

For more information, see Bug ID 691281 in Bugs Online.

Related information

Bugs Online: support.netapp.com/NOW/cgi-bin/bol

User name field is blank for each new login session

If the System Manager configuration file is corrupted, the user name field in the login screen is populated with a null value instead of the cached user name when a user attempts to log in. As a result, the user name must be manually entered for each login attempt.

Workaround for Windows

Navigate to the user preference directory and delete the `SystemManager.config` and `SystemManager.ks` files:

- For systems running Windows Vista or later, navigate to `c:\Users\user_name\NetApp\SystemManager` for the files.
- For systems running Windows XP, navigate to `c:\Documents and Settings\user_name\NetApp\SystemManager` for the files.

Workaround for Linux

Navigate to `/root/NetApp/SystemManager/` and delete the `SystemManager.config` and `SystemManager.ks` files.

For more information, see Bug ID 592472 in Bugs Online.

Related information

Bugs Online: support.netapp.com/NOW/cgi-bin/bol

Known issues with Data ONTAP

Some unexpected and potentially undesired behaviors in Data ONTAP are known to affect functionality in this release of System Manager.

Data becomes unavailable if MTU size is not specified in the `/etc/rc` file

For storage systems running Data ONTAP versions earlier than 8.1.3 operating in 7-Mode, data is served even if the MTU size is not specified in the `/etc/rc` file. However, when System Manager is used to manage this storage system, when the Network Interfaces page is opened or when the Network Configuration Checker is run, the storage system stops responding if the MTU size is not specified, resulting in data unavailability.

Workaround

Edit the `/etc/rc` file from the command-line interface and ensure that the MTU size is specified.

Incorrect error message is displayed when disabling thin provisioning in LUNs

When you disable thin provisioning for a LUN in storage systems running Data ONTAP 7.3.x and 8.0.x, and if there is insufficient space in the containing aggregate, the following error message is displayed: `Unknown error: 10008`.

Workaround

None.

Cannot change or remove the vFiler unit IP address

When you try to remove or change the IP address of a vFiler unit on storage systems running Data ONTAP 7.3.x, an error message is displayed and the operation fails.

Workaround

Remove or change the IP address of the vFiler unit from the command-line interface.

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